



Let's talk about your *Drawdown*.

If you have a Drawdown product with us and wish to release your funds, please **contact our Customer Service Team via email at customer.support@responsiblelending.co.uk**. You will not be charged a fee to access your Drawdown.

Frequently asked *questions*.

How do I find out the interest rate?

When you apply for a Drawdown, one of our specialists will process your application. Our team will contact you to confirm your interest rate and gain your agreement before we issue you with an Offer. The funds will be released on the prevailing interest rate at the time the application is processed.

Why may this interest rate vary from my previous loan?

The interest rate could be higher or lower than the rate on the initial loan. On application of your Drawdown, the rate will be based on your total mortgage balance (including interest roll-up), the value of your property and the additional amount you wish to borrow.

How can I apply for a Drawdown?

Please contact our Customer Service Team if you wish to take a Drawdown. Our Team will help you through the next steps. You must have a minimum amount of £2,000.00 available in your facility. Please note that a Drawdown is not guaranteed and is subject to our Terms and Conditions

Does this mean I'll have more than one loan?

Each Drawdown will be classed as separate borrowing and the fixed interest rate will roll-up separately. It will have its own Early Repayment terms and will be reviewed in line with lending conditions at the time of the application.

How long will my application take to complete?

On average, your application should take around four weeks to complete. This is provided the signed offer and all requested documentation is received. Our team will confirm what is required on your initial call.